

STANDARD OPERATING PROCEDURE (SOP) FOR SENDING THE REMITTANCES THROUGH REMOTE CHANNEL(SBI JAPAN INTERNET BANKING) w.e.f. 01st October 2020

The stepwise process for sending remittance applications is mentioned below:

(1) Please login with your credentials to SBI Japan Internet Banking: www.onlinesbiglobal.com



SBI

All your banking from a single secure login

Internet Banking Login

User ID

Verification

Login

Self Help Features

- [Forgot Password?](#)
- [New Retail Registration](#)
- [First Time Login?](#)
- [Forgot Questions and Answers?](#)

[View Demo Videos](#)

For Corporate Internet Banking, your new Login User ID* format is CorporateID.UserID

Please enter same as User ID*, Password* your existing password and Verification Code* as seen on screen.

"For Retail (Personal) Users, Login User ID remains unchanged."

In case you encounter problems in resetting your password, kindly check if the cell phone number registered with the Bank is correct. For OTP generation, cell phone number needs to be registered. If not done so already, please get in touch with your branch immediately.

If you are logging in for the first time in this portal, Please click on "Forgot Password" link to set your password.

For best viewing of this website in IE 10/11, the 'Compatibility View' setting should be turned off. To turn off the Compatibility View setting, go to Tools -> Compatibility View Settings and remove the mention of this website from the selected URLs.

[Privacy Policy](#) | [Terms & Conditions](#)

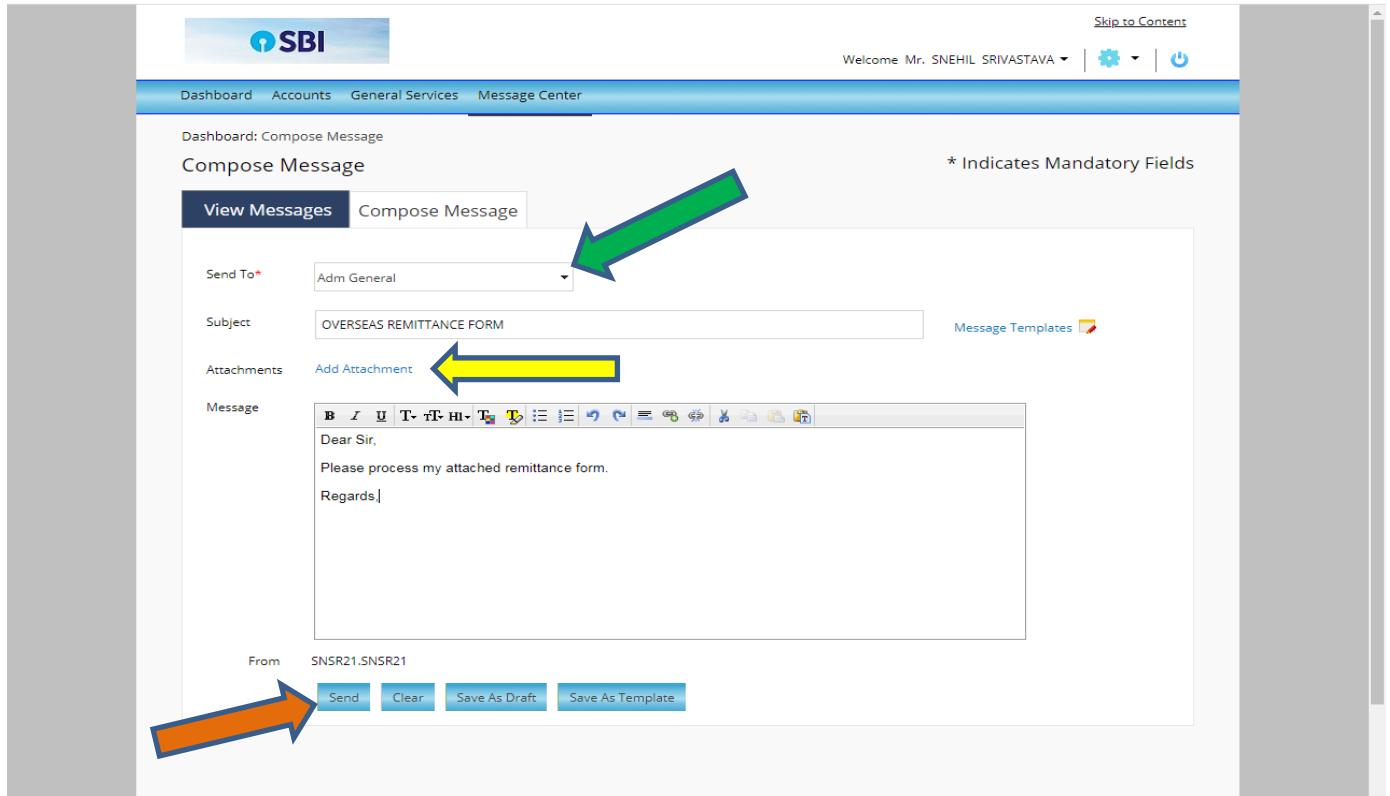
(2) After Login, navigate to Message Centre and start composing the message:

The screenshot displays the SBI Message Centre interface. At the top, the SBI logo is visible on the left, and the user's name 'Welcome Mr. SNEHIL SRIVASTAVA' is on the right. The navigation bar includes 'Dashboard', 'Accounts', 'General Services', and 'Message Center'. The 'Message Center' section is active, showing 'Compose Message' as the selected tab. The form includes a 'Send To*' dropdown menu, a 'Subject' text box, and an 'Attachments' section with an 'Add Attachment' link. A rich text editor is provided for the message content. At the bottom, there are buttons for 'Send', 'Clear', 'Save As Draft', and 'Save As Template'. A red arrow points to the 'Message Center' link in the navigation bar, and a blue arrow points to the 'Compose Message' tab.

Send to: Select  Adm General

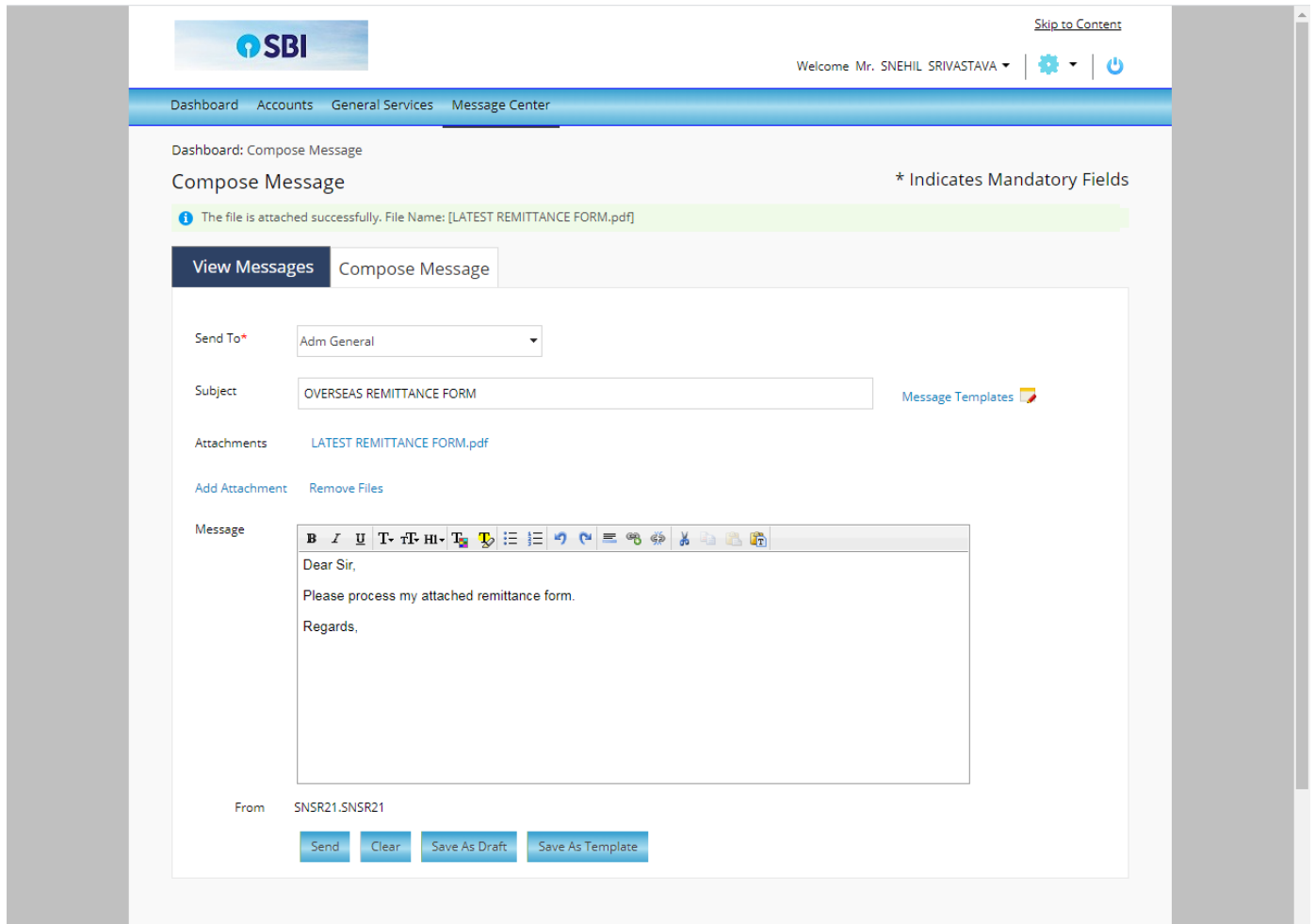
Subject: Please input the subject viz. Remittance request/Local remittance/Conversion of currency

Message: Please type the required message for the Branch Official.



(3) Attachment: Please attach your duly signed and scanned copy of remittance form/local remittance form with supporting documents.

It displays the message after successful attachment” The file is attached successfully. File Name: [xxxxxxxx.pdf]”



The file can be uploaded in .jpg/.jpeg/.pdf format.

(4) Please confirm by calling at 03-3517-3711 from your registered contact number about the receiving of remittance form and the present exchange rates.

(5) In case you are not registered for Internet Banking, please download the form <https://jp.statebank/download-forms> and send it to us duly filled up and signed.

FREQUENTLY ASKED QUESTIONS (FAQs) SBI JAPAN ONLINE BANKING

(1) What is the website for login SBI Japan?

SBI TOKYO: <https://jp.statebank/>

(2) What is the URL for login to SBI Japan Online Banking?

SBITOKYO: <https://www.onlinesbiglobal.com/>

(3) How many user type are available in website?

SBITOKYO: There are two type of user type available in SBI JAPAN online Banking Corporate User and Personal User.

(4) What is the pre-requisite for Login for corporate user?

SBI TOKYO: The customer should provide SBI Tokyo, the indemnity form and the Corporate Internet Banking form duly signed. Mobile number of the authorised user is mandatory to be filled up in the form.

(5) What is the pre-requisite for login for Personal User?

SBI TOKYO: The customer should provide SBI Tokyo, the indemnity form. The customer can create the User ID through “NEW USER REGISTRATION “tab.

(6) Will I be receiving the Login password as well from SBI Tokyo?

SBI TOKYO: Customer will be provided with User ID only (In case of new corporate customer) and they need to generate the login password using “FIRST TIME LOGIN “tab.

(7) I do not remember whether I was issued with a User ID in Past?

SBI TOKYO: You may write to [us\(avprem.tokyo@statebank.com/admin.tokyo@statebank.com/rem2.tokyo@statebank.com\)](mailto:us(avprem.tokyo@statebank.com/admin.tokyo@statebank.com/rem2.tokyo@statebank.com)) with your account number and account name from your registered email ID with your query.

(8) I do not remember the Login password?

SBI TOKYO: You may use the “FORGOT LOGIN PASSWORD” tab to generate the OTP (One time password) and then create the new login password.

(9) I do remember the username and login password but I am unable to login?

SBITOKYO: The customer login password expires if you do not login for a period of 01 month. In this case, please use “forgot password” TAB to set your login password.

(10) I am still unable to login?

SBITOKYO: Please write to us with screenshot of the error at [\(avprem.tokyo@statebank.com/admin.tokyo@statebank.com/rem2.tokyo@statebank.com\)](mailto:avprem.tokyo@statebank.com/admin.tokyo@statebank.com/rem2.tokyo@statebank.com))

(11) Does SBI Japan online Banking offers Transaction facility also?

SBITOKYO: No, SBI Japan online Banking offers view facility only and remittance form may be uploaded on secured media through SBI JAPAN online Banking.